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Emerging Social Issues Division

Social Policy and Population Section

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Article **The Quality of Care Provided at Union Health and Family Welfare Centres in Bangladesh: Clients' Perspectives**

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Abstract Bangladesh has a fairly extensive network for providing maternal and child health and family planning services from the grassroots to higher levels. This article examines the first level in communities, i.e. the health and family welfare centres. It finds that community members may be aware of the presence of such centres, but their knowledge about the services offered is minimal, particularly with regard to the availability of ante-natal and post-natal care and family planning services. The study examines the quality of care at such centres from the clients' perspective and concludes with a set of recommendations that would improve utilization of the centres.

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