

# Access Denied

Sadly, you do not currently appear to have permission to access <http://arxiv.org/pdf/1009.5357>

If you are using the PDF Plug-in, it has many bugs and is forbidden here due to problems it causes at the server end. You must confirm that you have disabled it before access can be restored.

In Netscape try Edit -> Preferences -> Navigator -> Applications, look for Portable Document Format and uncheck the plug-in box. Or delete the pdf plugin dll file from the Program Files/Netscape/Navigator/Program/plugins directory and restart browser. Or for Acroread4/Explorer5 users, go into Acroread's File : Preferences : General : Web\_Browser\_Integration and make sure the little box is unchecked.

**Note to MacOSX users:** There is a bug in the Acrobat reader which causes it to make endless streams of requests *after* having successfully downloaded the full pdf. Note that it is not necessary to use Acrobat at all, since pdf's from here render as well or better in the default Preview.app on MacOSX. If for some reason you think you need to use Acrobat, go to Acrobat Preferences -> Internet and turn off the "Allow speculative downloading in the background" option, which comes (incorrectly) turned on by default, and whose behavior is quite broken.