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Sadly, you do not currently appear to have permission to access <http://arxiv.org/pdf/1011.1397>

If you are using the PDF Plug-in, it has many bugs and is forbidden here due to problems it causes at the server end. You must confirm that you have disabled it before access can be restored.

In Netscape try Edit -> Preferences -> Navigator -> Applications, look for Portable Document Format and uncheck the plug-in box. Or delete the pdf plugin dll file from the Program Files/Netscape/Navigator/Program/plugins directory and restart browser. Or for Acroread4/Explorer5 users, go into Acroread's File : Preferences : General : Web_Browser_Integration and make sure the little box is unchecked.

Note to MacOSX users: There is a bug in the Acrobat reader which causes it to make endless streams of requests