



PMBOK and PRINCE 2 for the Management of ITIL Implementation Projects

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In this article we analyse a compilation of tools and techniques produced by a working group coordinated by itSMF Spain with a view to providing professionals involved in projects implementing ITIL best practices with a range of project management tools and techniques (based on PMBOK and PRINCE2 methodologies) to facilitate project management and ensure a successful implementation of ITIL.

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