论文

一种KPI映射到KQI的通用算法

倪 萍 廖建新 王 纯 张 成

(北京邮电大学网络与交换技术国家重点实验室 北京 100876)

(东信北邮信息技术有限公司 北京 100083)

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摘要

该文结合电信管理论坛TMF提出的KPI(Key Performance Indicator), KQI(Key Quality Indicator)概念,提出了一种新算法K2K(KPI to KQI)。新算法弥补了TMF提出的算法不能聚合不同量纲、不同意义指标为单个KQI指标的缺陷,并且K2K算法显著减少了最终聚合指标的个数,提取少数有意义的指标以直观地反映整个系统的运行状况。实际使用效果的统计数据验证表明,K2K算法能够真实反映系统的实际运行状况。

关键词 网络管理: KPI: KOI: 运营数据分析

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A General Algorithm Mapping KPI to KQI

Ni Ping Liao Jian-xin Wang Chun Zhang Cheng

(State Key Laboratory of Networking and Switching Technology, Beijing University of Posts and Telecommunications, Beijing 100876, China) (EBUPT Information Technology Co., Ltd, Beijing 100083, China)

Abstract

This paper proposed a new algorithm called K2K (KPI to KQI) based on algorithm which had been proposed by TMF (Telemanagement Forum) proposes a general algorithm about how to map the key performance indicator (KPI) to the key quality indicator (KQI). K2K algorithm aggregates kinds of indicators to one single significative indicator to express the whole network status. However the algorithm provided by TMF only aggregates the same unit, so it couldn't extract few key indicators to express the whole network healthy status. K2K algorithm had been implemented in practice. It could express the real running status of systems.

Key words Network management KPI KQI Operation data analysis

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通讯作者 倪 萍

作者个人主

倪 萍 廖建新 王 纯 张 成

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