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Factors Influencing Information Systems Success in Papua New Guinea Organisations: a case analysis

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Abstract

Information Systems (IS) applications have proliferated in Least Developed Countries (LDCs) as organisations in these countries begin to realise the benefits of utilising these technologies to improve business process and enhance productivity. However much IS implementation in LDCs has been unsuccessful. Successful approaches should take account of technological factors, and also heed social context including economic, political, cultural and behavioural influences. As a component of a wider study to identify factors that influence IS success in developing countries, this paper examines factors that have affected IS implementation in two Papua New Guinea (PNG) organisations.

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