




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## Reengineering in Australia: factors affecting success

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### Abstract

Business process reengineering (BPR) is being used in many organisations worldwide to realign operations. Most of the research undertaken has been focused on North American or European practices. The study reported here replicates a US reengineering study in an Australian context by surveying large public and private sector Australian organisations. The study makes three main contributions by: (1) presenting a picture of BPR practices in Australia, (2) clarifying factors critical to the success of reengineering projects in Australia, and (3) providing a comparison of factors leading to success in Australian BPR projects with those found in the US.

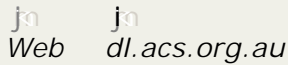
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