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The Challenge of Using Public Transport: Descri People with Cognitive Functional Limitations

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Abstract

This paper describes the findings of a study aiming to achieve deeper insight into reasons why people with cognitive functional limitations cease to use public transport. Semi-structured interviews with a qualitative content analysis were performed with nine participants. The results show that the reasons not to use public transport were to some degree a usability problem—both real and perceived. Other reasons were that participants had changed from buses or trains to other modes of transport or had psychologically adapted themselves to a new situation which meant that they did not miss using public transport.

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