

ScholarWorks

[IUPUIScholarWorks Repository](#) → [School of Science](#) → [Department of Psychology](#) → [Psychology Articles](#) → [View Item](#)

Job Satisfaction and Burnout Among VA and Community Mental Health Workers

[Salyers, Michelle P](#) ; [Rollins, Angela L](#) ; [Kelly, Yu-Fan](#) ; [Lysaker, Paul H](#) ; [Williams, Jane R](#)

Permanent Link: <http://hdl.handle.net/1805/4090>

Link:

Keywords: [Staff](#) ; [job satisfaction](#) ; [burnout](#) ; [community mental health](#)

Date: 2013-03

Cite As:

Salyers, M. P., Rollins, A. L., Kelly, Y. F., Lysaker, P. H., & Williams, J. R. (2013). Job Satisfaction and Burnout Among VA and Community Mental Health Workers. *Administration and Policy in Mental Health and Mental Health Services Research*, 40(2), 69-75.

Abstract:

Building on two independent studies, we compared burnout and job satisfaction of 66 VA staff and 86 community mental health center staff in the same city. VA staff reported significantly greater job satisfaction and accomplishment, less emotional exhaustion and lower likelihood of leaving their job. Sources of work satisfaction were similar (primarily working with clients, helping/witnessing change). VA staff reported fewer challenges with job-related aspects (e.g. flexibility, pay) but more challenges with administration. Community mental health administrators and policymakers may need to address job-related concerns (e.g. pay) whereas VA administrators may focus on reducing, and helping workers navigate, administrative policies.

Files in this item



Name: Salyers-2013-Job_ ... [View/Open](#)
Size: 239.0Kb
Format: PDF

This item appears in the following Collection(s)

- [Psychology Articles](#)

My Account

[Login](#)
[Register](#)

Statistics

[View Usage](#)

Fulfilling the Promise

[Privacy Notice](#)

 [Copyright](#) ©2015 The Trustees of [Indiana University](#), [Copyright Complaints](#)