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文章摘要:

Groupthink is a problem that often plagues decision-making groups. Group support systems (GSS), an advanced computer-based technology for support decision-making and related group activities, may provide a solution to this problem. This paper reviewed the groupthink problem and analyzed the role GSS could be expected to play in mediating this problem. Based on the literature reviewed, a conceptual framework is proposed which suggests that structures of decision tasks can moderate the effects of GSS on the prevention of groupthink. Some propositions that need to be further tested are put forward finally.

备注内容:

《Proceedings of 2003 International Conference on Management Science & Engineering》, 2003, 8, Harbin, P.R.China

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