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## An Investigation and Analysis of Information Overload in Manager's Work

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### ABSTRACT

The problem of information overload in management field has been receiving increasing attention, while there are less empirical researches now. This paper proposes a conceptual model and some operational variables, in which information overload is as an intervening variable between the factors of causes and impacts. An investigation and analysis has been conducted from a selected sample of managers. This research suggests that work efficiency and work quality are both not strongly connected with information overload. We also find that the main causes of information overload are the work interruption and work time pressure but the amount of information.

### KEYWORDS

Information Overload, Investigation, Analysis, Manager's Work

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