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The Exploratory Study of On-Line Knowledge Sharing by Applying Wiki Collaboration System

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Author(s)

Ya-Chin Kang, Guan-Li Chen, Chao-Tan Ko, Chung-Hsiung Fang

ABSTRACT

The purpose of this study was to present the experience of knowledge sharing by applying wiki collaboration system as an experiment in a Taiwan Company. The findings of this study might be the reference resources to those who want to employ wiki system as the on-line knowledge-sharing tool in organizations. In this research, the researchers followed the Phenomenological research methodology to describe " What is the content and context of experience of on-line knowledge sharing through wiki application system for those people in case company?" The results shown that the essences of experience of knowledge sharing by applying wiki collaboration system come into four themes: mass collaboration with co-workers to construct knowledge, infrastructure of wiki collaboration system, collaborative knowledge sharing design, and scaffolding as the learning facilitator.

KEYWORDS

Experience, Knowledge Sharing, Wiki Collaboration System

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