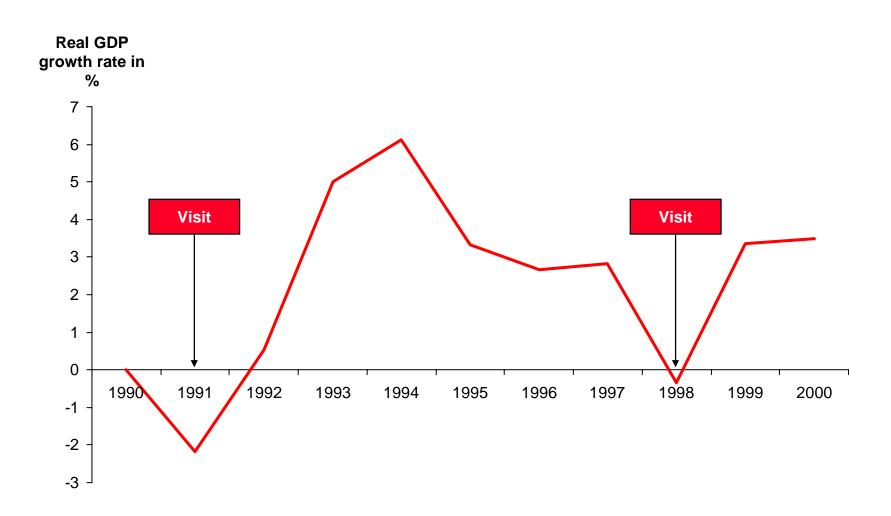
New Zealand Competitiveness: The Next Agenda

Professor Michael E. Porter Harvard Business School

Catching the Knowledge Wave Auckland, New Zealand August 3th, 2001

This presentation draws on ideas from Professor Porter's articles and books, in particular, <u>The Competitive Advantage of Nations</u> (The Free Press, 1990), "The Microeconomic Foundations of Economic Development," in <u>The Global Competitiveness Report 1998</u>, (World Economic Forum, 1998), "Clusters and the New Competitive Agenda for Companies and Governments" in <u>On Competition</u> (Harvard Business School Press, 1998) and ongoing statistical study of clusters, <u>Competing for Prosperity: The Microeconomic Foundations of Development</u>, forthcoming, and "What is Strategy?" (Harvard Business Review, Nov/Dec 1996). No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means - electronic, mechanical, photocopying, recording, or otherwise - without the permission of Michael E. Porter.

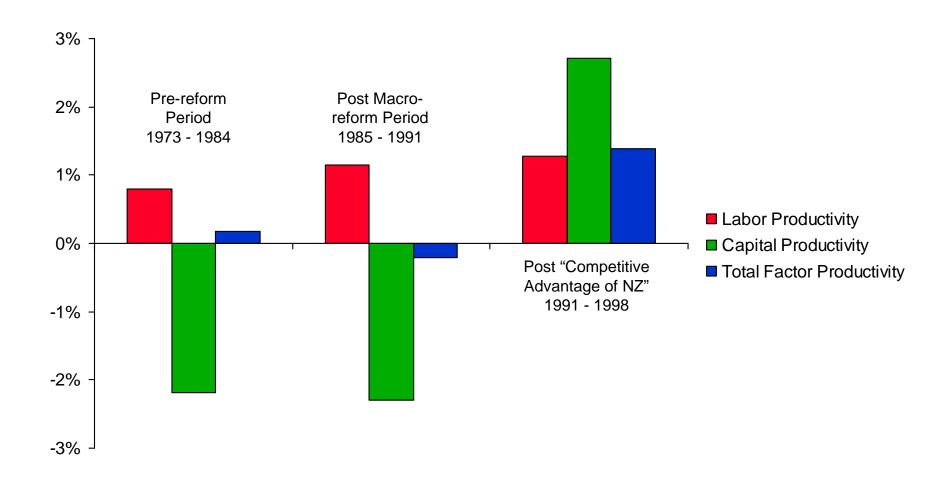
New Zealand's Macroeconomic Performance Real GDP Growth, year-by-year



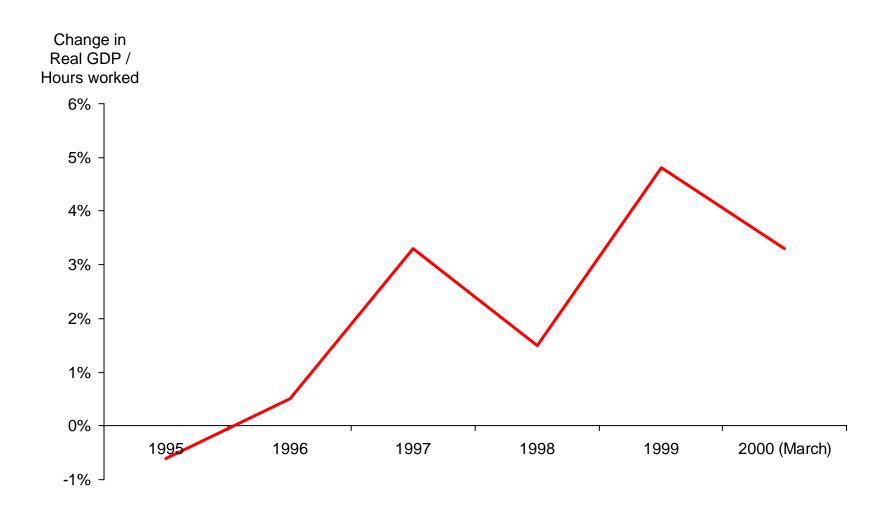
New Zealand 2001

- There is a strong sense in New Zealand today that the nation is not advancing
- Some believe that the country is moving backwards

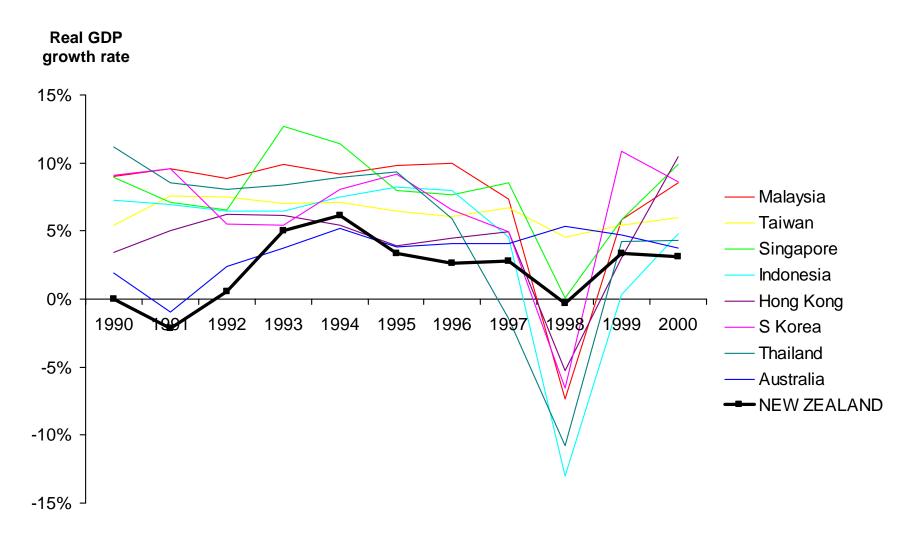
New Zealand Productivity Growth(Index 1972 = 100)



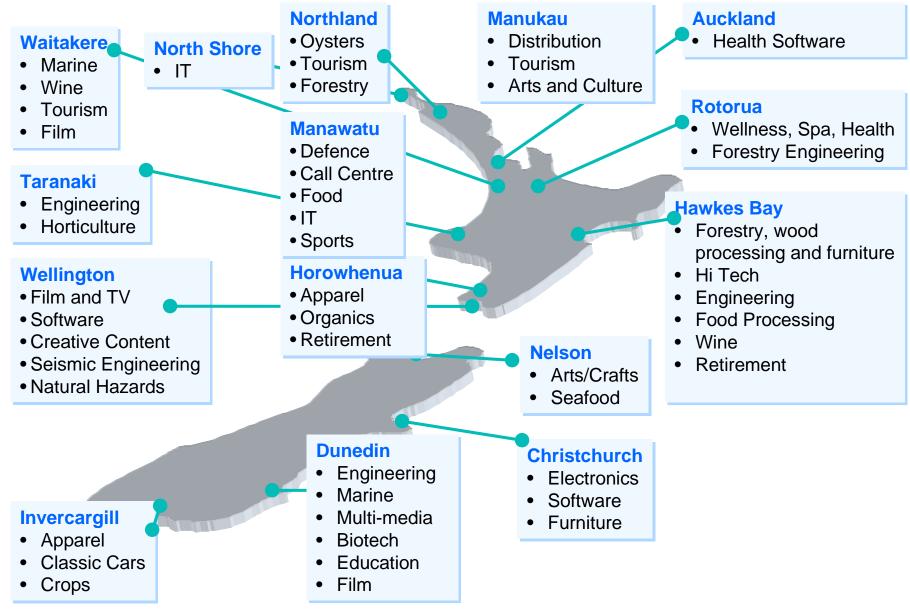
New Zealand Labor Productivity Growth, 1995 -2000



Comparative Real Growth Rates Selected Asian Countries

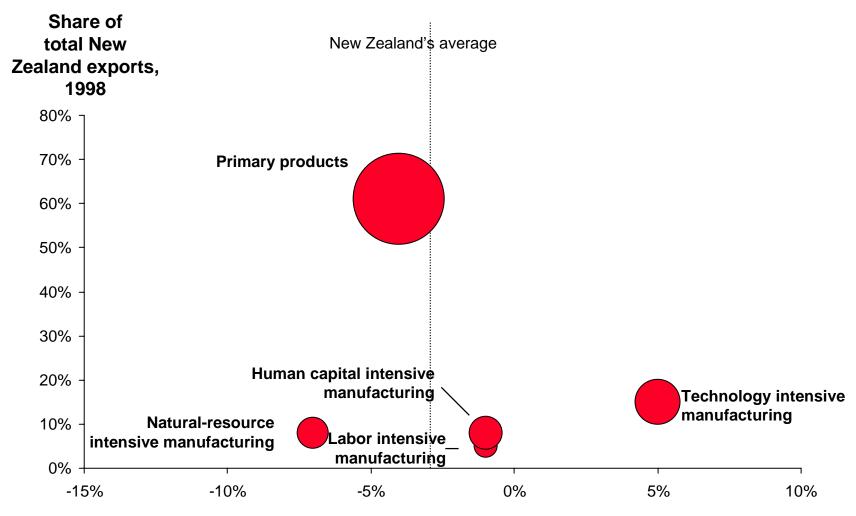


Active New Zealand Cluster Development Initiatives



Source: Industry New Zealand
CAON New Zealand Presentation 08-04-01 CK

New Zealand's Export Structure Manufacturing Export Specialization: 1994 to 1998



Export growth, 1994 - 1998

Note: Size of bubble is US-\$ volume of exports in 1998

Source: ITC 2001

Embracing Competition New Zealand's Relative Position

Competitive Advantages Relative to GDP per Capita

Country Ranking

Absence of Distortive 4
Government Subsidies

Hidden Trade Barrier Liberalization 5

Tariff Liberalization 7

Effectiveness of Antitrust Policy 10

Competitive Disadvantages Relative to GDP per Capita

Country Ranking

Extent of Locally Based Competitors 31

Intensity of Local Competition 18

Note: Rank by countries; overall NZ ranks 19 (17 on Business Environment)

Source: Global Competitiveness Report 2000

Strategic Issues

- Improvements in New Zealand's business environment have been more than matched by its international competitors
- The country's dependency on natural-resource exports creates challenges
- The economy is dominated by small and medium sized companies with limited global presence
- Clusters are discussed and a significant number of cluster initiatives has been initiated but there have been limited commitment and results
- New Zealand faces stiff competition from other Asian countries in manufacturing

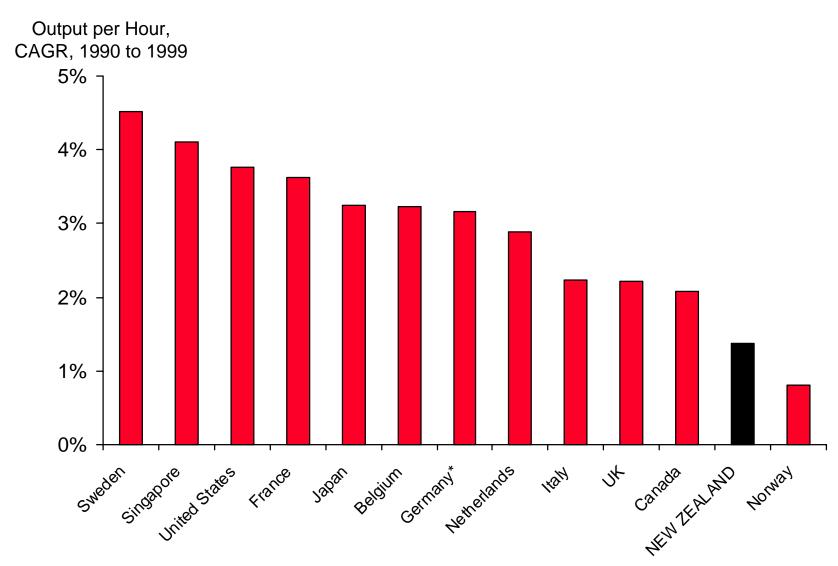
Strategic Issues

- Government policies are in some cases working at cross purposes
- Important elements of an action plan for New Zealand have been developed but there is no overarching strategy to integrate them
 - e.g. attract foreign direct investment
 - Improve human resources
 - Science parks
- A lack of clear vision for the country is mentioned by many New Zealanders

New Zealand's Relative Position GCR Ranking Over Time

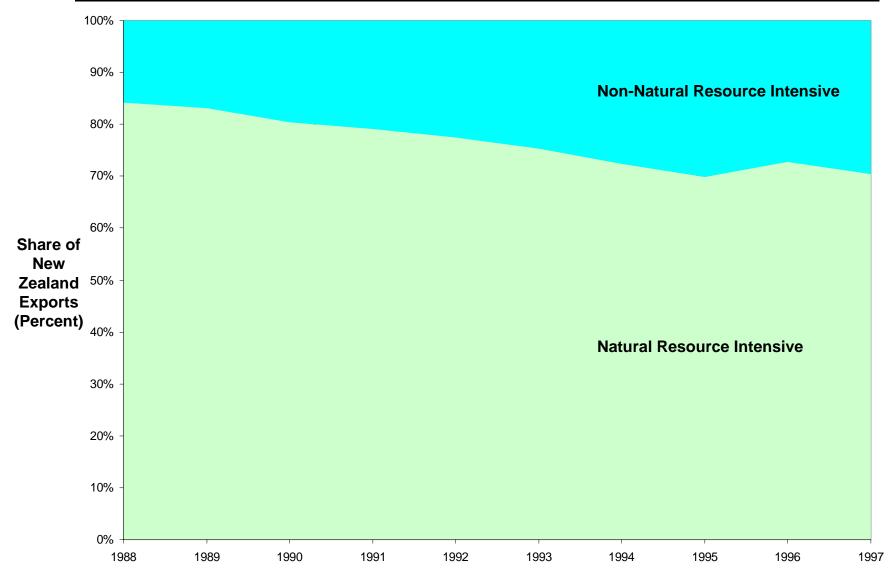
Rank	Current Competitiveness Index	Company Strategy & Operations Index		National Business Environment Index
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15 16				New Zealand (1998)
17	New Zealand (1998)		ŀ	New Zealand (2000)
18				
19	New Zealand (2000)	New Zealand (1998)		
20				
21		New Zealand (2000)		
22				
23				
24				
25				

Comparative Labor Productivity Growth <u>Manufacturing Sector, 1990 to 1999</u>



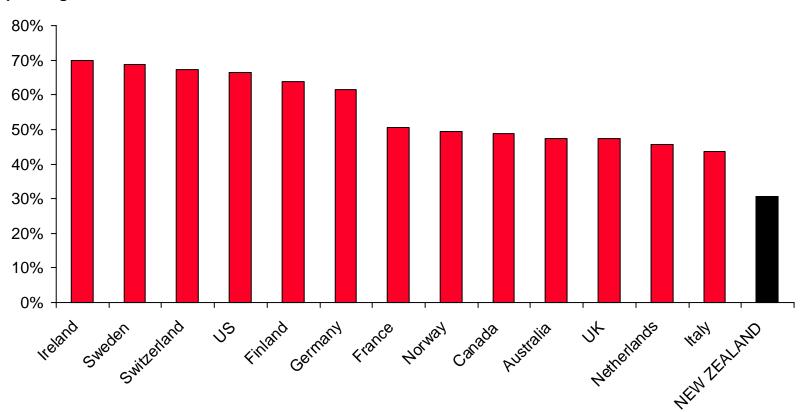
Note: *Germany (west): 1990 - 1998 Source: US Bureau of Labor Statistics, EIU CAON New Zealand Presentation 08-04-01 CK

New Zealand Trade, 1988-1997 Percent of Total Country Exports By Natural Resource Intensity



Private Sector R&D Spending OECD Countries

Private companies' Share of R&D spending, 1999



Conflicting Government Policies

New Zealand is pursuing policies that work in different directions

EXAMPLES

- Efforts to reduce compliance costs for business
- Significant investments in education
- Tightening of antitrust laws and enforcement
- Efforts to improve risk capital availability
- Plans to create R&D grants
- Policies to encourage Maori business development

- Policies that increase labor market rigidity
- Weakening of national education standards
- Creation of a governmentowned bank
- Elimination of private pension system
- Lack of competitive R&D tax credits



 Inconsistent policies suggest the lack of consensus on an economic strategy for New Zealand

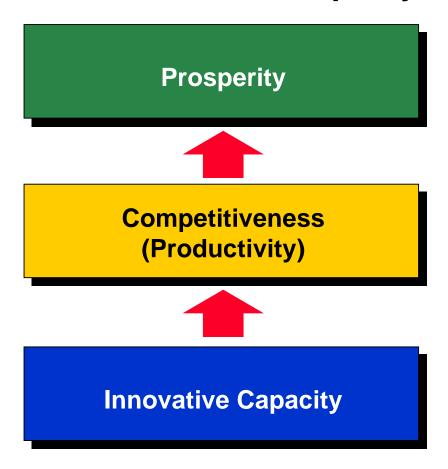
Sources of Rising Prosperity

- A nation's standard of living (wealth) is determined by the productivity with which
 it uses its human, capital, and natural resources. The appropriate definition of
 competitiveness is productivity.
 - Productivity depends both on the value of products and services (e.g. uniqueness, quality) as well as the efficiency with which they are produced.
 - It is not what industries a nation competes in that matters for prosperity, but how firms compete in those industries
 - Productivity in a nation is a reflection of what both domestic and foreign firms choose to do in that location. The location of ownership is secondary for national prosperity.
 - The productivity of "local" industries is of fundamental importance to competitiveness, not just that of traded industries
 - Devaluation does not make a country more "competitive", rather it reveals a lack of fundamental competitiveness



- Nations compete in offering the most productive environment for business
- The public and private sectors play different but interrelated roles in creating a productive economy

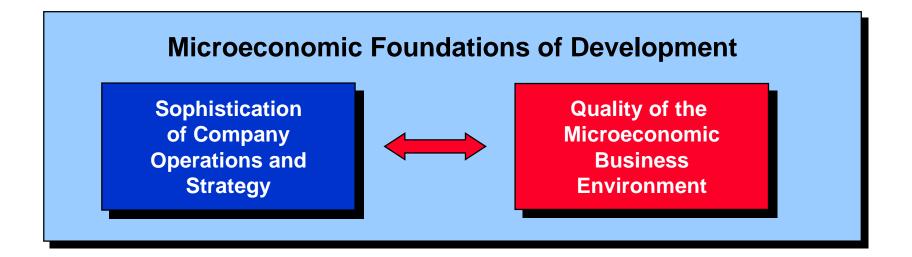
Innovation and Prosperity



 For advanced economies innovation is critical to support high levels of prosperity

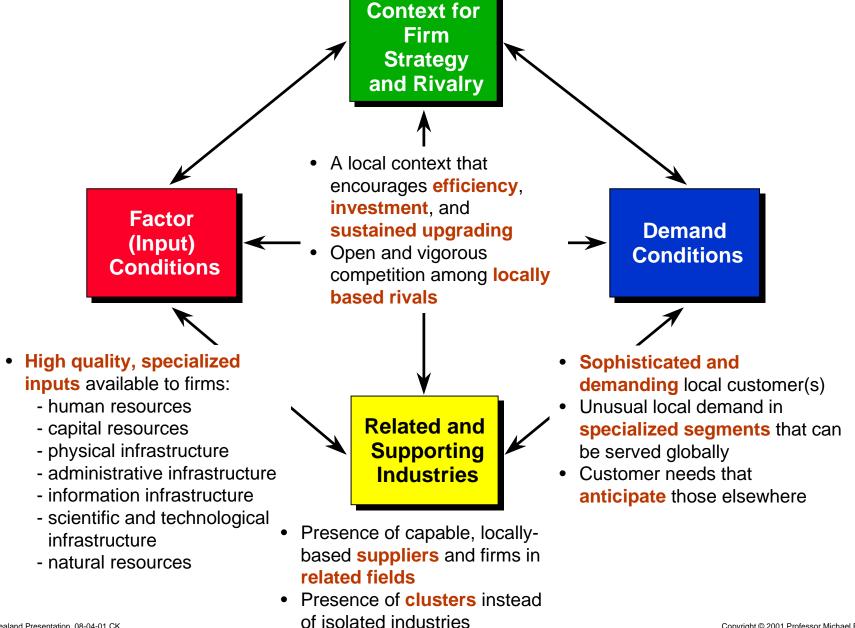
Determinants of Productivity and Productivity Growth

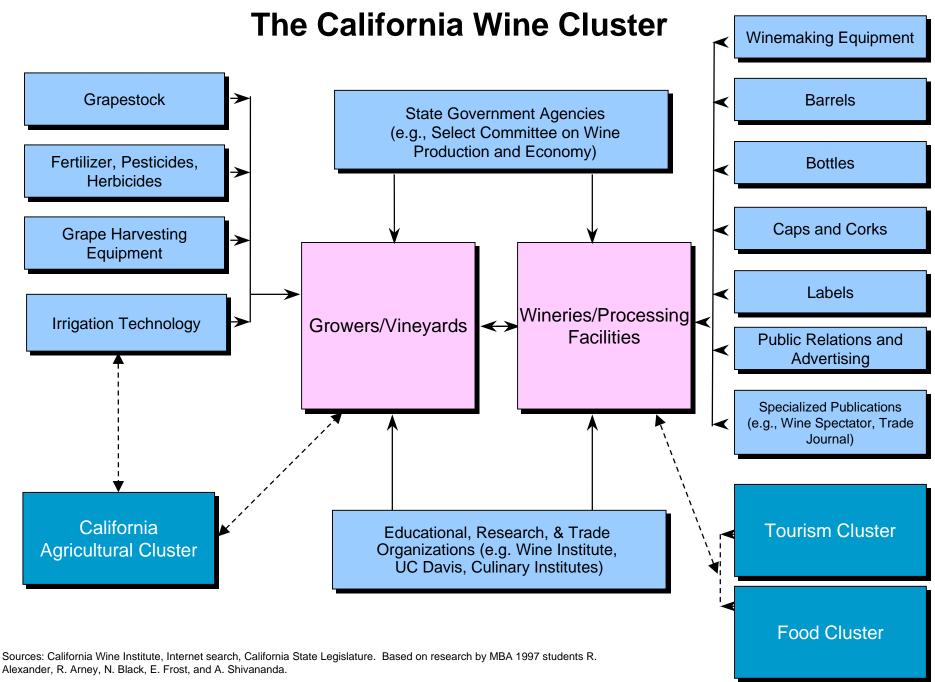
Macroeconomic, Political, and Legal Context for Development



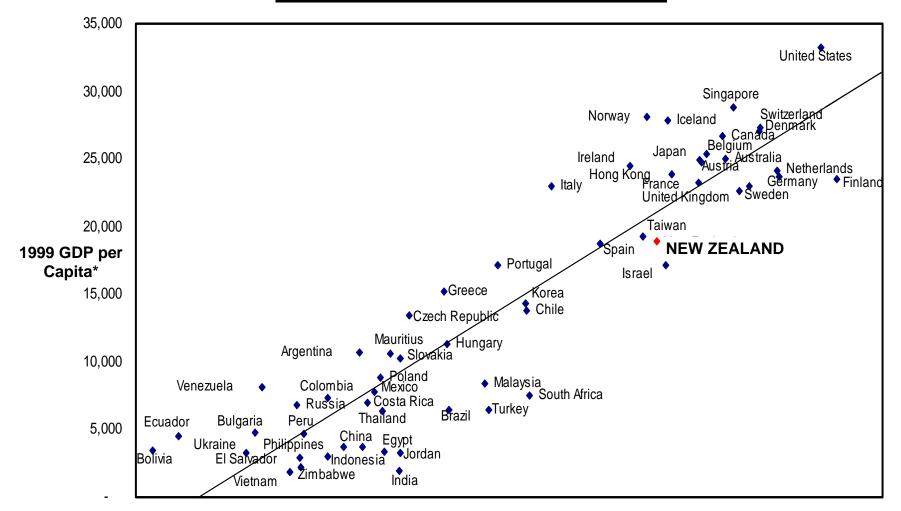
- Sound macroeconomic policies and a stable political / legal context are necessary to ensure a prosperous economy, but not sufficient
- Competitiveness ultimately depends on improving the microeconomic foundations of competition

Productivity and the Microeconomic Business Environment





Global Competitiveness Report 2000 The Relationship Between Microeconomic Competitiveness and GDP Per Capita, 1999 Data



^{*} Adjusted for Purchasing Power Parity

Microeconomic Competitiveness Index

<u>Source</u>: Porter, Michael E. "The Current Competitiveness Index: Measuring the Microeconomic Foundations of Prosperity." *The Global Competitiveness Report 2000*, New York: Oxford University Press, 2000

Stages Of Competitive Development

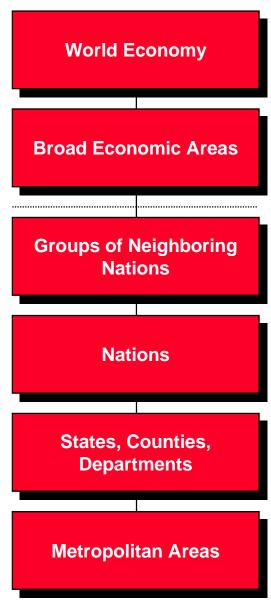


Source: Porter, Michael E.,

CAON New Zealand Presentation 08-04-01 CK

The Competitive Advantage of Nations,

Geographic Levels and Competitiveness



New Zealand's Economic Agenda in 2001

I. Address some chronic weaknesses

- II. Make the transition to an Innovation-Driven economy based on New Zealand's unique assets
- III. Better integrate economic and social policies
- IV. Articulate an overall national strategy

New Zealand's Economic Agenda in 2001

- I. Address some chronic weaknesses
 - Upgrade domestic financial markets



Financial Markets New Zealand's Relative Position

Competitive Advantages Relative to GDP per Capita

Country Ranking

Financial Disclosure Requirements 9

Competitive Disadvantages Relative to GDP per Capita

Country Ranking

Venture Capital Availability 28

Access to Local Equity Markets 28

Ease of Access to Loans 25

Note: Rank by countries; overall NZ ranks 19 (17 on Business Environment)

Source: Global Competitiveness Report 2000
CAON New Zealand Presentation 08-04-01 CK

New Zealand's Economic Agenda in 2001

I. Address some chronic weaknesses

- Upgrade domestic financial markets
- Improve the human resource development system

Making the Transition To An Innovation-Driven Economy



- New Zealand's faces unusual challenges in moving to an Innovationdriven economy
- It cannot follow the path of countries like Taiwan or Singapore who can pass through the Investment-Driven stage
 - The level of wages exceeds that which can be supported through OEM manufacturing
 - New Zealand's resource intensive industries have not equipped the nation to compete in advanced manufacturing and services

New Zealand's Economic Agenda in 2001

- Address some chronic weaknesses
 - Upgrade domestic financial markets
 - Improve the human resource development system
- II. Making the transition to an Innovation-Driven economy

 Upgrade New Zealand's scientific and technological capacity in fields where it can be world class



Science and Technology System New Zealand's Relative Position

Competitive Advantages Relative to GDP per Capita

Country Ranking

Competitive Disadvantages Relative to GDP per Capita

Country Ranking

University / Industry Research 42
Collaboration

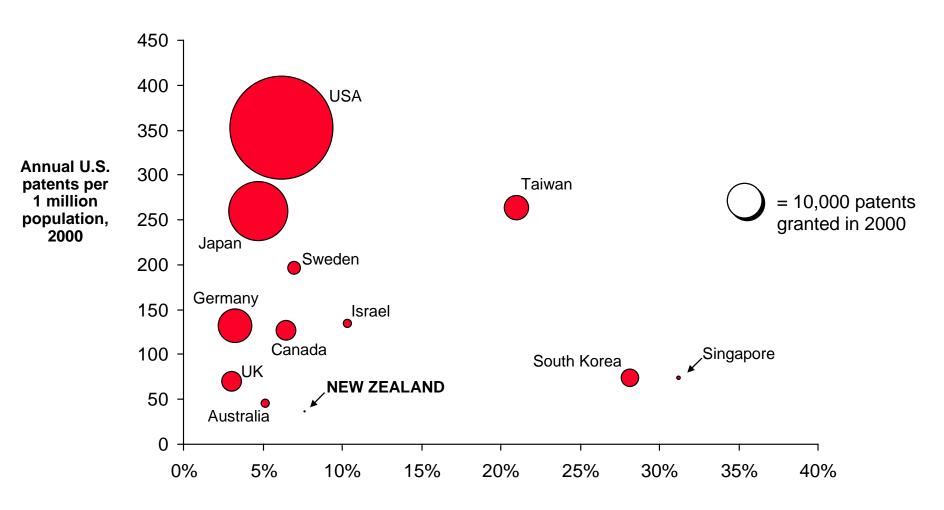
Company Spending on R&D 31

Patents per capita (1998) 21

Note: Rank by countries; overall NZ ranks 19 (17 on Business Environment)

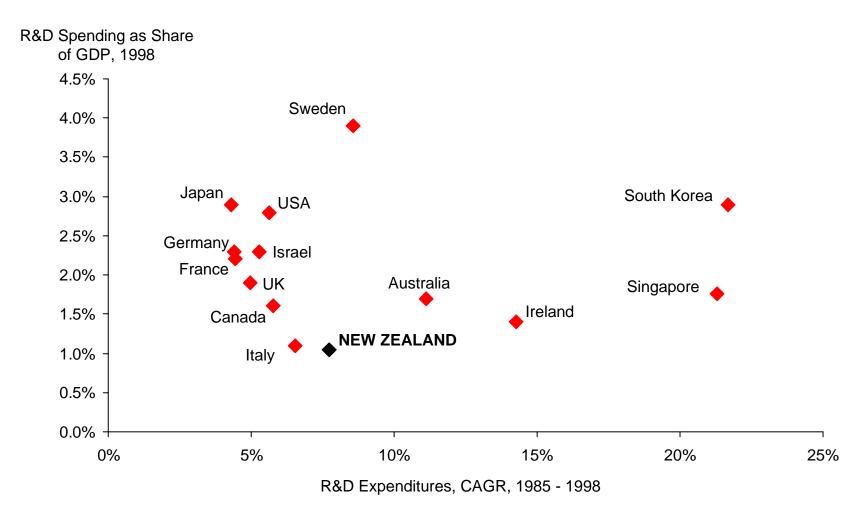
Source: Global Competitiveness Report 2000
CAON New Zealand Presentation 08-04-01 CK

International Patenting Performance

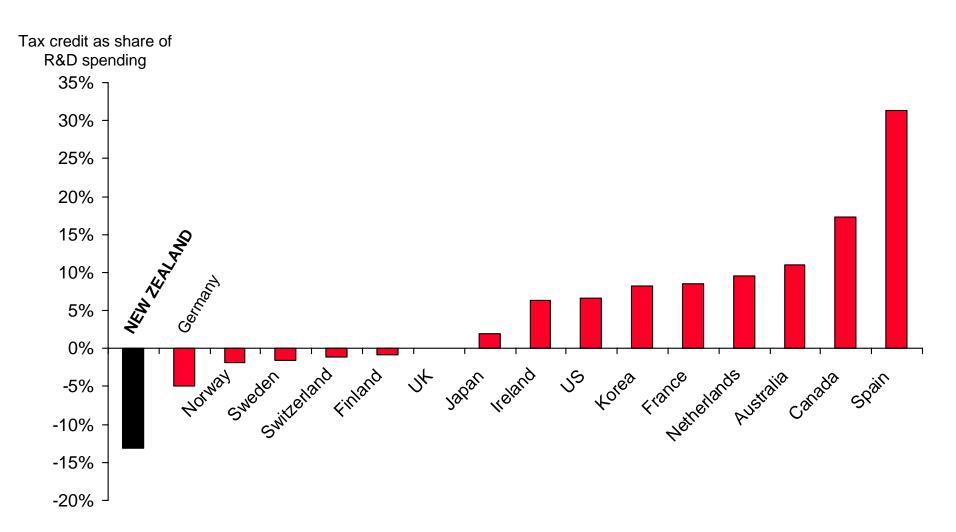


Compound annual growth rate of US-registered patents, 1990 - 2000

Change in R&D Investments Compound Annual Growth Rate in R&D Expenditures, 1985-1998



Tax Treatment of R&D in OECD Countries Tax incentives for R&D Spending, Large Companies, 1999



Composition of New Zealand Patenting in the US <u>Top Patenting Industries and Companies, 1999</u>

- Top 5 NZ-based companies by U.S. patents filed in 1999
 - FISHER + PAYKEL LIMITED (6 patents)
 - TRIMBLE NAVIGATION, LTD. (6)
 - AUCKLAND UNISERVICES LIMITED (5)
 - GENESIS RESEARCH & DEVELOPMENT CORPORATION, LTD. (5)
 - INTERLOCK GROUP LIMITED (4)
- U.S. patents field in 1999 by New Zealand inventors are almost exclusively by domestic companies

Science and Technology System New Zealand's Action Agenda

- Increase specialization of universities and research institutions around areas of existing and potential New Zealand excellence
- Promote cooperation between universities and the private sector via clusters
- Raise the proportion of R&D spending by the non-government sector
- Increase incentives for private sector R&D
- Focus on attracting foreign investment in areas of potential R&D strengths

- Address some chronic weaknesses
 - Upgrade domestic financial markets
 - Improve the human resource development system

- Upgrade New Zealand's scientific and technological capacity in fields where it can be world class
- Create advanced demand conditions



Demand Conditions New Zealand's Relative Position

Competitive Advantages Relative to GDP per Capita

Country Ranking

Openness of Public Sector 3

Contracts

Consumer Adoption of Latest 11

Products

Competitive Disadvantages Relative to GDP per Capita

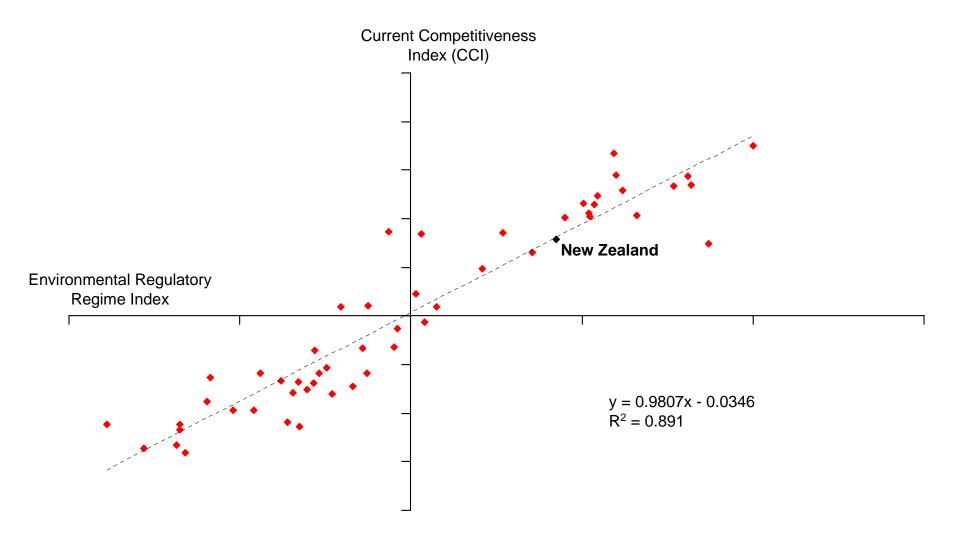
Country Ranking

Buyer Sophistication 23

Note: Rank by countries; overall NZ ranks 19 (17 on Business Environment)

Source: Global Competitiveness Report 2000

Global Competitiveness Report 2000 <u>Environmental Regulation and Microeconomic Competitiveness</u>



Environmental Regulation and Competitiveness

- Competing based on weak environmental standards perpetuates low incomes
- Corporate pollution is a sign of inefficient and unproductive use of resources

<u>Firm</u>

- Inefficient extraction of resources
- Incomplete material utilization
- Unnecessary waste products
- Unnecessary energy use
- Unproductive land use

Customer

- Usable materials in products that are discarded
- Products that use energy inefficiently
- Discarded or unnecessary packaging
- The need to control or treat pollution causes companies to perform activities that add cost but create no customer value
 - e.g., handling, storage, processing, disposal
- Pollution is a reflection of unsophisticated technology and weak management



 Strict environmental regulation stimulates the upgrading necessary to achieve advanced economic development

- Address some chronic weaknesses
 - Upgrade domestic financial markets
 - Improve the human resource development system

- Upgrade New Zealand's scientific and technological capacity in fields where it can be world class
- Create advanced demand conditions
- Move from networking to true cluster development
- Widen the base of meaningful clusters in the economy



Related and Supporting Industries New Zealand's Relative Position

Competitive Advantages Relative to GDP per Capita

Country Ranking

Competitive Disadvantages Relative to GDP per Capita

Co	unt	rv	Ran	kina

Cluster	35				
_			_		

Extent of Locally Based Competitors 31

Domestic Supplier Quantity 29

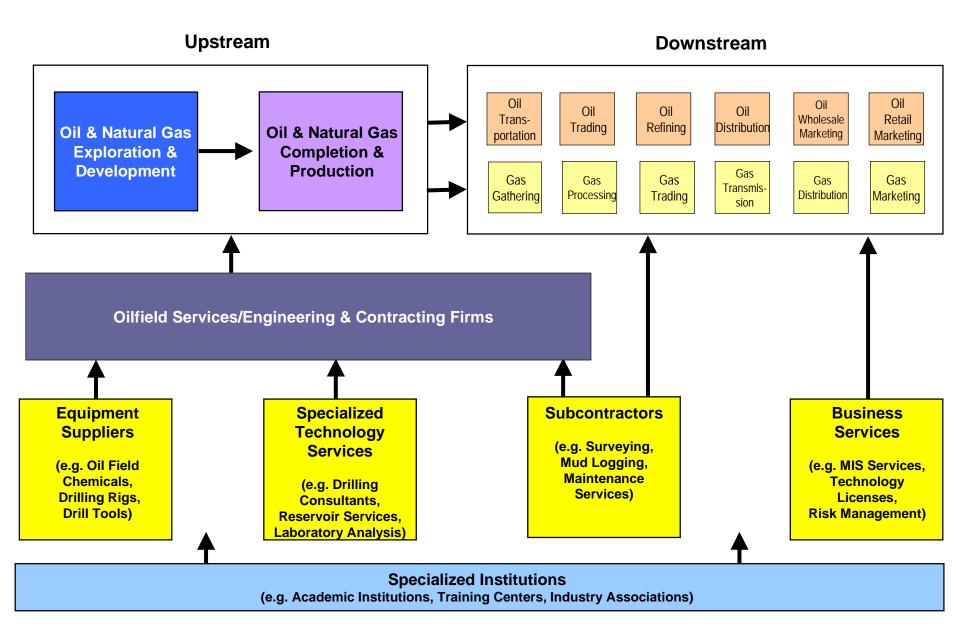
Domestic Supplier Quality 20

Intensity of Local Competition 18

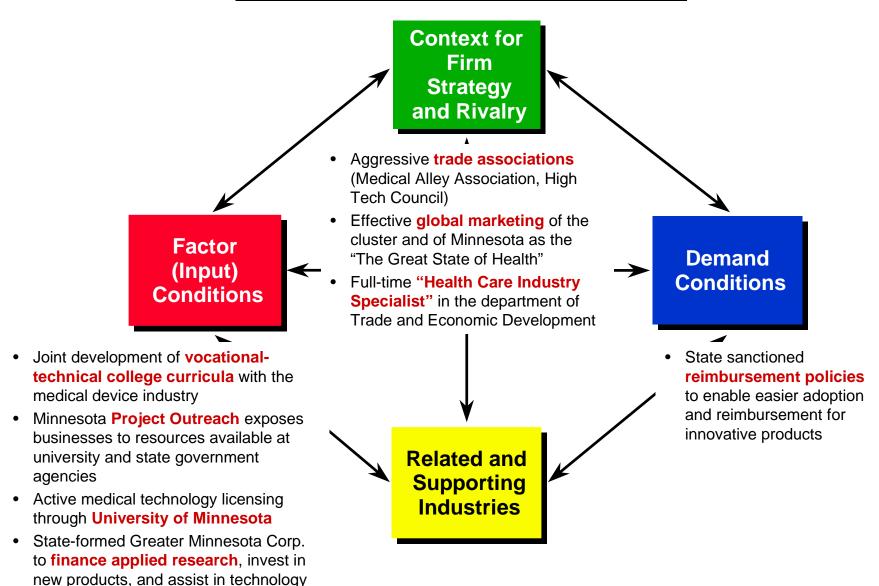
Note: Rank by countries; overall NZ ranks 19 (17 on Business Environment)

Source: Global Competitiveness Report 2000

Houston Oil and Gas Cluster



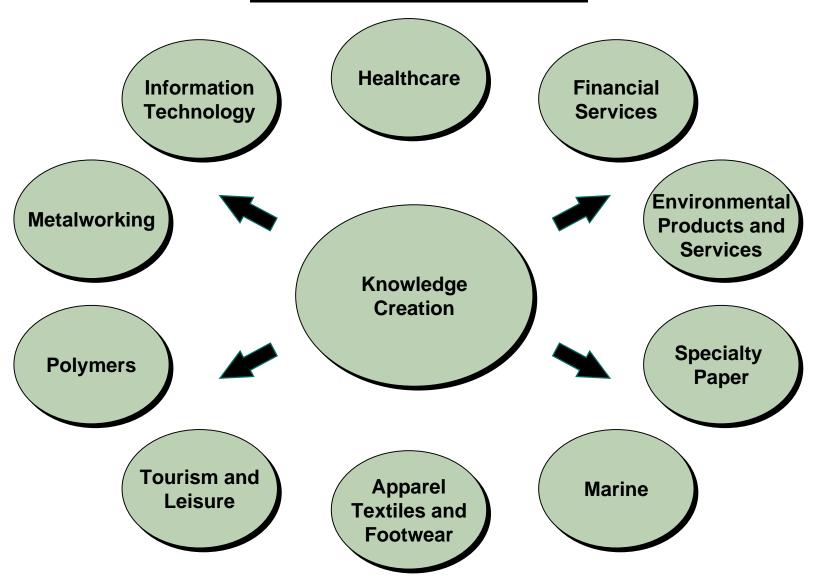
Public / Private Cooperation in Cluster Upgrading Minnesota's Medical Device Cluster



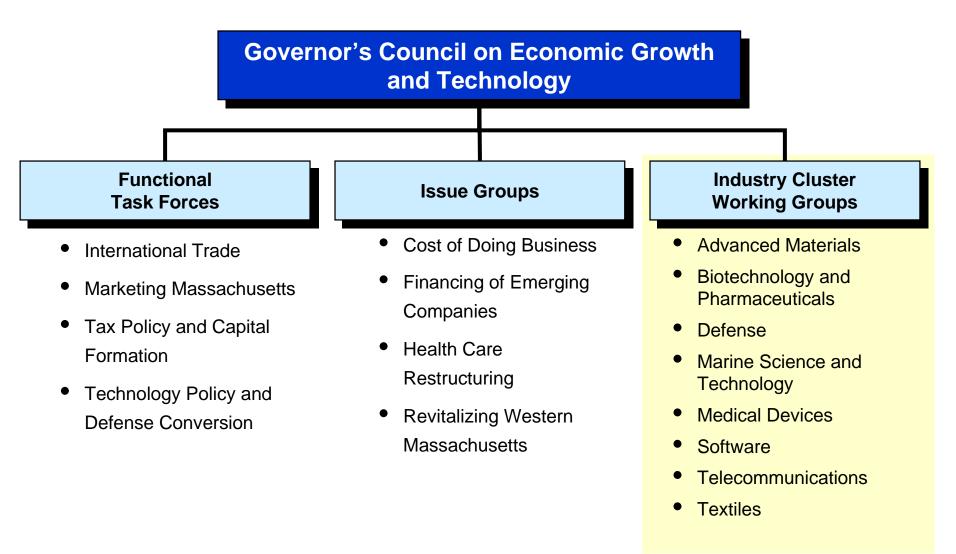
CAON New Zealand Presentation 08-04-01 CK

transfer

Massachusetts Clusters Widening the Cluster Base



Organizing for Competitiveness Commonwealth of Massachusetts



- Address some chronic weaknesses
 - Upgrade domestic financial markets
 - Improve the human resource development system

- Upgrade New Zealand's scientific and technological capacity in fields where it can be world class
- Create advanced demand conditions
- Move from networking to true cluster development
- Widen the base of meaningful clusters in the economy
- Pursue focused approach to attract FDI

- Address some chronic weaknesses
 - Upgrade domestic financial markets
 - Improve the human resource development system

- Upgrade New Zealand's scientific and technological capacity in fields where it can be world class
- Create advanced demand conditions
- Move from networking to true cluster development
- Widen the base of meaningful clusters in the economy
- Pursue focused approach to attract FDI
- Shift the role of government

Transition To An Innovation-Driven Economy Conflicting Government Policies

EXAMPLES

Consistent with an Innovation-driven Economy

- Efforts to reduce compliance costs for business
- Significant investments in education
- Tightening of antitrust laws and enforcement
- Efforts to improve risk capital availability
- Plans to create R&D grants
- Policies to encourage Maori business development

Inconsistent with an Innovation-driven Economy

- Policies that increase labor market rigidity
- Weakening of national education standards
- Creation of a governmentowned bank
- Elimination of private pension system
- Lack of competitive R&D tax credits

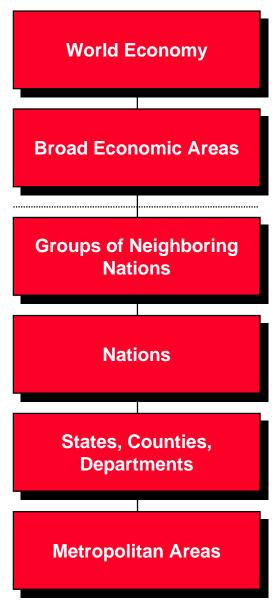
Appropriate Roles of Government in Economic Development

- 1. Establish a **stable and predictable** macroeconomic, political, and legal environment
- 2. Improve the availability, quality, and efficiency of **general purpose** inputs, infrastructure, and institutions
- 3. Set overall **rules and incentives** governing competition that encourage productivity growth
- 4. Facilitate cluster development and upgrading
- 5. Create an explicit, ongoing **process of economic change** and competitive upgrading which informs citizens and mobilizes the private sector, government at all levels, educational and other institutions, and civil society.

- Address some chronic weaknesses
 - Upgrade domestic financial markets
 - Improve the human resource development system

- Upgrade New Zealand's scientific and technological capacity in fields where it can be world class
- Create advanced demand conditions
- Move from networking to true cluster development
- Widen the base of meaningful clusters in the economy
- Pursue focused approach to attract FDI
- Shift the role of government
- Develop competitiveness strategy at the regional level

Geographic Levels and Competitiveness



- Address some chronic weaknesses
 - Upgrade domestic financial markets
 - Improve the human resource development system

- Upgrade New Zealand's scientific and technological capacity in fields where it can be world class
- Create advanced demand conditions
- Move from networking to true cluster development
- Widen the base of meaningful clusters in the economy
- Pursue focused approach to attract FDI
- Shift the role of government
- Develop competitiveness strategy at the regional level
- Transform company strategies

Company Operations and Strategy New Zealand's Relative Position

Competitive Advantages Relative to GDP per Capita

Country Ranking

Senior Management Recruitment 11

Competitive Disadvantages Relative to GDP per Capita

Country Ranking

Company Spending on R&D	31
Licensing of Foreign Technology	26
Nature of Competitive Advantage	25
Value Chain Presence	24
Extent of Regional Sales	23
Control of International Distribution	23

Note: Rank by countries; overall NZ ranks 19 (22 on Company Operations and Strategy)

Source: Global Competitiveness Report 2000

Determinants of Relative Performance <u>Types of Competitive Advantage</u>



Competitive Advantage



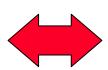
Sources of Competitive Advantage

Operational Effectiveness





Do the same thing better



Strategic Positioning

 Creating a unique and sustainable competitive position



Compete in a different way

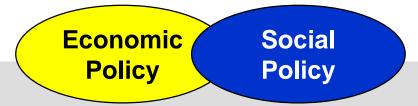
- I. Address some chronic weaknesses
- II. Make the transition to an Innovation-Driven economy based on New Zealand's unique assets
- III. Better integrate economic and social policies
- IV. Articulate an overall national strategy

Causes of Economic Inequality

- Inadequate education and skill development
- Monopolies and restraints to competition
- Discrimination
- Faulty incentives for disadvantaged groups
- Command and control regulation
- Managerial ignorance

Integrating Economic and Social Policy

 In the new thinking on competitiveness, there is no inherent conflict between economic and social policy



- A productive and growing economy requires:
 - Rising skill levels
 - Safe working conditions
 - Healthy workers who live in decent housing in safe neighborhoods
 - A sense of equal opportunity
 - Assimilation of underemployed citizens into the productive workforce
 - Low levels of pollution (pollution is a sign of unproductive use of physical resources)
- "Social" policies must be aligned with productivity in the economy and prepare and motivate citizens to succeed in the market system
- "Economic" policies must include explicit programs to raise human capability and improve the lives and the sense of opportunity for citizens

Integrating Economic and Social Policy Examples

Training

Organize training investments around clusters

Housing

 Create mechanisms to encourage home ownership; provide incentives for new company formation in the construction cluster; reduce unnecessary costs of housing construction due to regulatory and approval requirement; secure property rights to residents

Health Care

Create incentives for private health insurance; open health care delivery to competition

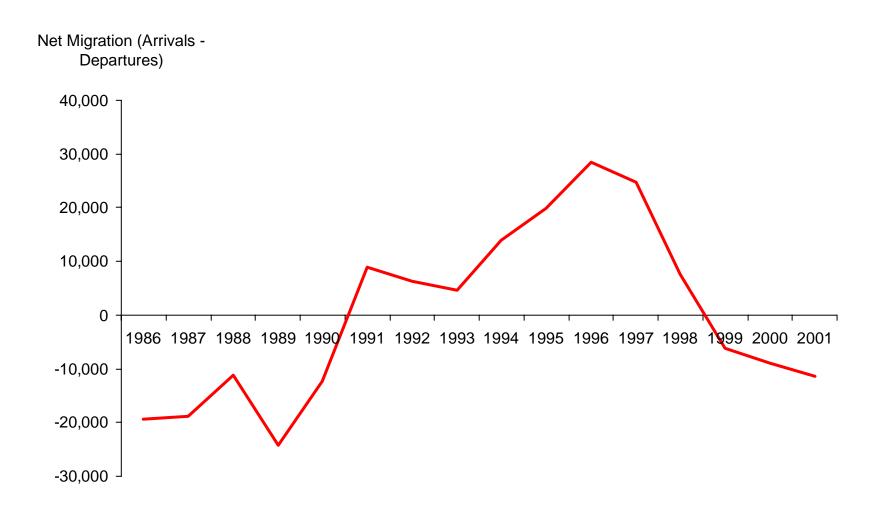
Social Security

Create incentives for saving; encourage a private pension system that agglomerates investment capital

Environmental Quality

 Institute a regulatory regime that encourages movement to more environmental friendly methods; invest in technical assistance in eco-efficient processes and practices

New Zealand's Migration Balance Net Migration Flows to/from New Zealand, 1986 - 2001



- I. Address some chronic weaknesses
- II. Make the transition to an Innovation-Driven economy based on New Zealand's unique assets
- III. Better integrate economic and social policies
- IV. Articulate an overall national strategy

New Zealand Strategy Elements

- What New Zealand aspires to achieve in the world economy
 - The New Zealand Scorecard is a good first step
- What field New Zealand aims to be world class in
- What New Zealand stands for the brand
 - E.g. Clean and healthy; in tourism, agriculture, manufacturing products and processes, ethical investment, ...
 - Adventure; in tourism, in sports, ...
 - World class technology
- Where New Zealand needs to improve
- How New Zealand will go about upgrading
 - A New Zealand Strategic Plan